

Wrythe Green Surgery Patient Participation Group.  
Minutes of the 5<sup>th</sup> AGM on Tuesday 2<sup>nd</sup> April 2019, 1 pm

1. Present: Debbie Williams, (Practice Manager) and 4 patients.

2. Apologies: 3 apologies for absence were received.

3. Minutes of the last meeting.

The Minutes were approved and signed.

4. Chairman's Annual Report.

DN thanked all the PPG members for their help and support over the last year, and thanked the Doctors and Staff for their support and for providing information about the Surgery.

A list of the activities of various members of the PPG over the last year included participation in the PPG website survey, training and an exam as Health Commissioners, assisting at the flu injections clinics, representing the PPG at PRG meetings and at the PPG Forum, producing a quarterly PPG Newsletter, providing Minutes of the meetings and organising future Speakers.

Talks at PPG meetings over the year have included information about Research at Guy's and St. Thomas' hospitals involving some of the Surgery's patients by Julie Fuller, Pain Management by Dr Heather Hawkesley, and Your Pharmacy and you by Reena Barai (Pharmacist.)

DN said that at all the events she has attended it is apparent that Wrythe Green Surgery PPG is held in respect by others and as a good format for others to follow.

5. Election of Officers

The existing volunteers offered to continue in post as only 2 other patients attended this meeting:-

DN Chairman

JB Secretary

PS Newsletter Editor

AF Speakers bookings

No other offers of help have been received.

6. GP Practice Update by DW (General Practice Manager)

Park Runs – these are recommended to patients as the surgery is promoting this for patients' wellbeing. Participants can run or walk the 5 km (3 miles) course. The nearest ones are at Nonsuch Park or Roundshaw Downs, or Banstead Woods (see: [www.parkrun.org.uk](http://www.parkrun.org.uk) for details.)

Connecting your Care – 10 local surgeries have now signed up for this. It goes live from 18<sup>th</sup> April. Connecting your Care means that professionals involved in your care such as your GP, hospital doctors, nurses and Social Workers and other care organisations will be able to immediately see important information about you through a secure system, to help them make the best decisions about your care, which could be lifesaving in emergency situations. Further details are available from the surgery website – click on “Connecting your care” which appears on the top line News strip

or see: <https://www.swlondon.nhs.uk/ourwork/connectingyourcare/connecting-your-care-faqs/>

New Primary Care Network – this contract starts from July. GP surgeries will be placed in one of 3 groups within the Sutton CCG area, where staff expertise can be shared. So all patients will have access to a broader range of skills in general practice, regardless of where they are registered. Practices will have clinical pharmacists and social prescribers will be employed to help support GP practices.

Acute Home Visiting Services – From 11<sup>th</sup> March 2019 Sutton GP Services started running a pilot in the Carshalton area. Doctors can refer patients where a Senior Nurse will do a home visit within 2 hours to save GP time and avoid hospital admissions if possible. If this pilot evaluation is successful it could support wider implementation across the Sutton CCG area.

Complaints – 2 complaints received have been resolved.  
NHS free Wifi is now available for patients at the surgery. No password is required.

#### 7. Any Other Business

Carers Forum – This is being planned to allow Carers to provide information and support, share experiences and ideas, and to help shape the services provided and improve the experience of young and adult carers. To find out more, email:- [esth.patientfirst@nhs.net](mailto:esth.patientfirst@nhs.net)

NHS Long Term Plan – Role of Patients and Carers – In January the NHS published its Long Term Plan for the next 10 years.

For further details about this see:-

[www.kingsfund.org.uk/publications/nhs-long-term-plan-explained#patients](http://www.kingsfund.org.uk/publications/nhs-long-term-plan-explained#patients)

The removal of the Gasometer beside the surgery is due to be completed by July.

#### 8. Date of next PPG meeting

Tuesday, 9<sup>th</sup> July 2019, 1 pm at the Surgery

+ talk about Admiral Nurses - Specialist Dementia Nurses who give expert practical, clinical and emotional support to families living with Dementia  
by John-Paul Burn, Clinical Lead, Representative of Admiral Nurses.